

IMPACT REPORT

# A Year of Growth



covenant  
care

## Mission:



Our covenant is to improve the quality of every life we touch by providing comprehensive support, personalized care, and honoring the wishes of our patients and families.

## Vision:

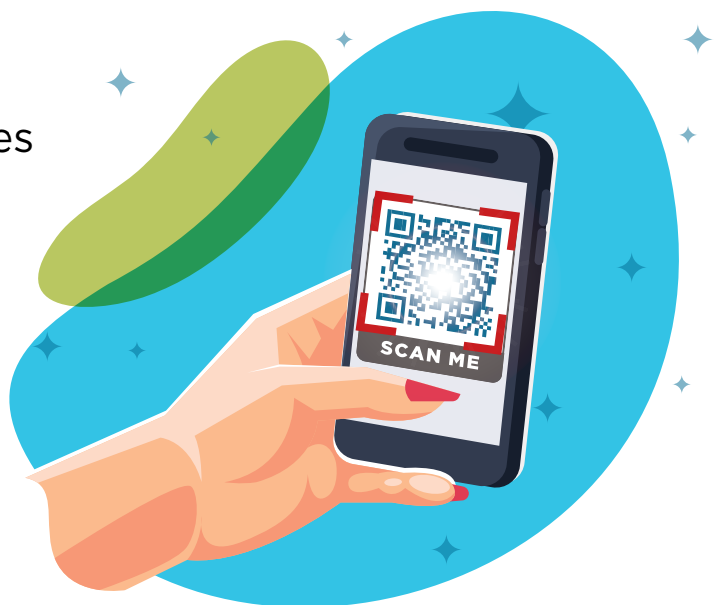


To deliver world-class service and innovative solutions for the nation's most vulnerable populations, while preserving our legacy as the trusted non-profit partner in every local community.

## Connect with us:

Throughout this report are opportunities to learn more about programs and services by scanning a QR code.

- 1) Open the camera on your smart phone
- 2) Focus the camera on the QR code
- 3) Tap the link on your phone screen



# Message from the President

For more than 42 years Covenant Care has been a beacon of hope, providing exceptional care for all who pass through our doors and invite us into their homes. In this impact report, we reflect on Covenant Care's past, celebrate today's accomplishments, and look to the future with optimism and an eye toward making Covenant Care's impact even greater in years to come.

In 1983 we served our first patients after answering the community's call to deliver hospice care for families in need. That calling has developed into a passion! Today, over 750 employees call Covenant Care home and provide unmatched care across Florida and South Alabama to nearly 3,000 patients and families each day.

Covenant Care's mission is to improve every life we touch. The pride we feel is rooted in knowing that we deliver that promise and make each day special for those who place their trust in us. Today, our goals are clear as we look with considerable hope and anticipation toward the future. Through innovative technology, enhanced community outreach and new care delivery methods, we are poised to serve more families with the very best care available.

At Covenant Care, we do more than simply deliver outstanding clinical care. Through the Covenant Care Foundation, we make wishes happen for the most seriously ill in our communities, help feed those who face food insecurity, provide emergency support in times of need, and continue our long-standing community programs helping ensure that every grieving child receives the emotional and clinical support to heal from their loss.

Even as we celebrate our current state and take time to reflect on many lives we have touched and positively impacted, let's also remember that there are too many youth, adults and families who each day struggle with life limiting illness and related obstacles. In this report, we share several stories and highlight exciting plans to continually enhance care for our most vulnerable neighbors.

Throughout our communities there are so many who partner with us in the enormous enthusiasm that drives our work. I offer a resounding "Thank You" to our donors and partners as they join us in living our mission and delivering our promise.



*Jeff Mislevy, President & CEO of Covenant Care.*

A stylized, handwritten signature in blue ink, appearing to read "Jeff Mislevy".

**Jeff Mislevy**

*President & CEO, Covenant Care*

# Caring for the Whole Family

## Who We Are

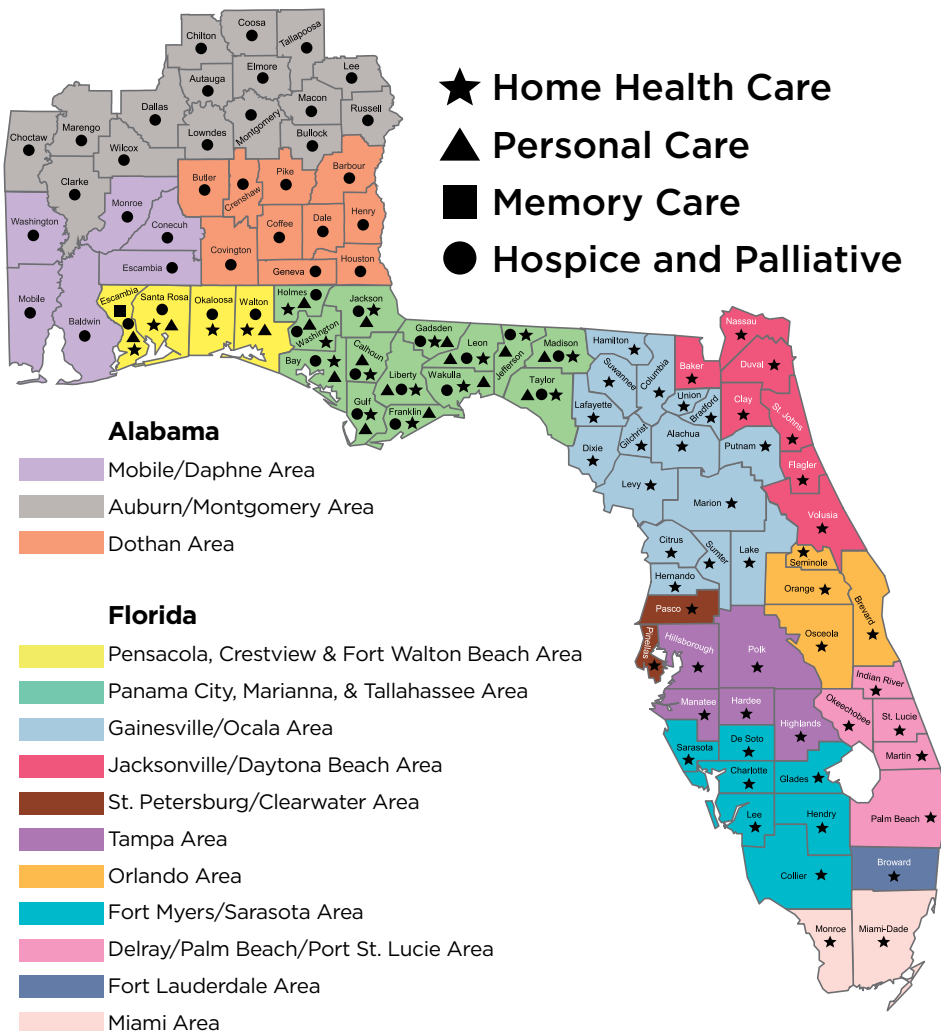
1980

Founded in 1980 as a community-based nonprofit provider of hospice care.

Today, we serve nearly 30,000 patients and families annually through a continuum of care services.

Today

## Delivering a Continuum of Care



## Together, We've Come a Long Way

- Top 20 largest non-profit Hospice Agencies in the country
- One of only four home health providers that serve the entire state of Florida
- Nearly 3,000 families and patients served each day
- Top 10 largest employers headquartered in Northwest Florida
- Top 10 largest Northwest Florida based health and wellness foundations
- Serving all of Florida and 50% of Alabama
- Over 700 employees across our service areas
- Our employees have nearly 2,300 total years of service at Covenant Care





## Board of Directors

Dr. Rodney Guttmann, *Chair*

Dr. Brett Parra, *Secretary*

Kent Skolrood, *Treasurer*

Tom Owens, *Past Chair*

Dick Appleyard

Miller Caldwell, III

Jamie Campbell

Dr. Peter Jennings

Steve Sarros

Jeff Mislevy, *President & CEO*



## Board of Directors

Joe Boyles, *Chair*

Jessica Lee, *Past-Chair*

Sue Straughn, *Secretary*

Odin Berg, *Treasurer*

Dennis Barnes, *Vice Chair*

Rick Appleyard

Jane Lauter

Ben Lee

Kristin Longley

Hong Potomski

Brian Williams

Jeff Mislevy, *President & CEO*

## Award Winning Service



### WINNER

Best of the Bay  
*Panama City, FL*

### WINNER

Best of Jackson County  
*Marianna, FL*



### NOMINATED

Best of the Bay  
*Pensacola, FL*



### WINNER

Best of Jackson County  
*Marianna, FL*

### RECOGNIZED AS A

Best Hospice Provider  
*Dothan, AL*



# A Lasting Legacy of Support

One of the oldest advertising firms in Northwest Florida, the Appleyard Agency was established by John and Eleanor Appleyard in 1959.

As Pensacola grew, so did the Appleyard Agency. The first local agency to offer in-house recording studios and television spot production on film, and the first to offer full-service advertising. Married for 75 years, John and Eleanor instilled the virtues of community service in the Appleyard household. Known for saying “make the community a better place,” John Appleyard was involved in numerous community projects and was known for giving back to the community and creating positive change.

John and Eleanor Appleyard lived a love story together for over 75 years, and passed away within three months of each other in 2020. Covenant Care provided help and support of both of them in their later days including a brief stay at the Covenant Inpatient Center at Ascension Sacred Heart Hospital.

To honor their legacy, and the care provided by Covenant Care during the final days, the Appleyard family has named the Covenant Care Inpatient Center at Ascension Sacred Heart hospital, “The Appleyard Family Center for Hospice Care.”

With this memorial gift, the Appleyard family is carrying on John and Eleanor’s legacy of community-minded service.



*John and Eleanor Appleyard*

## Our Inpatient Centers — When Symptoms Can’t Be Managed at Home

Most of the time, hospice care is delivered in a patient’s home since familiar surroundings are where most seriously ill people want to be. However, when symptoms are uncontrolled and cannot be managed at home, some families turn to additional support offered through in-patient environments.

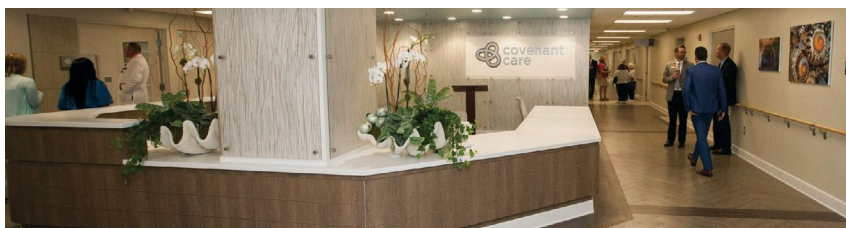
Located at Sacred Heart and West Florida hospitals in Pensacola and Providence hospital in Mobile, Alabama, our hospice centers are staffed by Covenant Care physicians and integrated teams that include aides, nurses, social workers, chaplains and more. These centers are designed and decorated with hospice patients and their families in mind, and function as a home away from home where the focus is on comfort and dignity, even when intensive care is necessary.



**Sacred Heart Hospital IPC**  
5151 N 9th Avenue, 1st Floor  
Pensacola, FL 32504  
Phone: 850-262-7830

**WFH Care Center**  
8383 North Davis Highway  
Pensacola, FL 32514  
Phone: 850-202-0920

**Providence Hospital IPC**  
6801 Airport Boulevard, 11th Floor  
Mobile, AL 36608  
Phone: 251-266-1152





*Covenant Care's My Wish program grants wishes to seriously ill children, adults and families. Wishes are funded by donors and fulfilled by Covenant Care.*

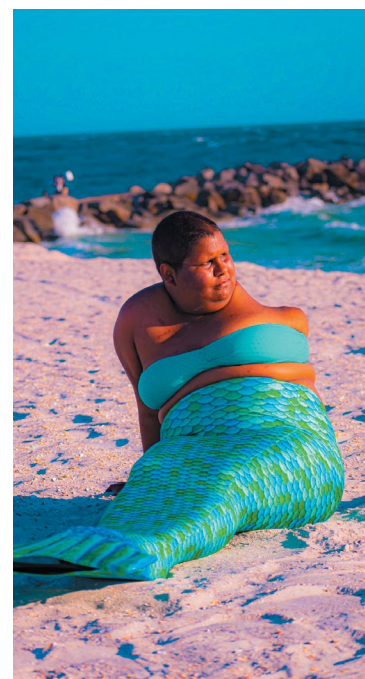


## STORIES FROM ACROSS OUR COMMUNITIES

### Dothan, AL

A trip to the beach is always special, but for Madysun's family, this beach trip was one they will never forget. Madysun was a patient who bravely battled Osteosarcoma and expressed a desire for a final trip to the beach.

Madysun and her family had a relaxing and fun three days spent at Panama City Beach, filled with many activities, meals, and a family photography session. These precious photos were provided in a memory book that captured the moments when they experienced LIFE beyond illness.



Photos by Hazy Soleil Photography



## Tampa, FL

Amanda, was diagnosed with terminal cervical cancer and bravely battled to live each day to the fullest with her two young daughters and husband. Her Wish was to make special memories with her family. My Wish granted her family a two-night stay in her daughters' favorite Orlando hotel. They spent time enjoying Universal Studios, swimming, bowling, and most importantly laughing as a family!



## Panama City, FL

At 101 years young, Ella wished for beautiful professional photos to gift to her children, grandchildren, and great grandchildren for Christmas! Thanks to Covenant Care's My Wish program Ella's family will enjoy these incredible photos for years to come!



*Scan here to  
learn more  
about My Wish*



**SCAN ME**

## Tallahassee, FL

Since attending the 1976 FSU vs. UF football game, Billy has been a HUGE Florida State Seminoles fan! When it came time to grant his Covenant Care My Wish, our Wish Warriors knew exactly how to throw a party that would make this Seminole fan happy!

During his party, Billy received a signed football by Florida State Seminoles Head Coach, Mike Norvell; a helmet signed by former head coach, Bobby Bowden, videos from some Florida State Seminoles football players sending their best wishes, and FSU gear! All party guests joined in with the war chant as well.





## The Lives We Change

My Wish has granted more than 2,400 wishes since beginning in 2018. Wishes have been granted in communities across Florida and Southeast Alabama.

## Shooting for the Stars!

*With our community's help, we will make  
10,000 wishes come true by 2025.*

### *My Wish* IN THEIR WORDS

*"Nothing. Nothing could be better  
than this day!"*

—Hudson

*"We had no idea when we came  
to Covenant Care that we were in  
such a caring place."*

—Raul

*"The jewelry with my mom's thumbprint reminded  
me that the same print is on my birth certificate. Her  
thumbprint started me on my journey and now is on  
my heart. I will cherish this forever."*

—Jackie

*"You will never know what this wish has done for my  
spirits. Today, my family laughed and simply forgot  
about the daily fight against my sickness. Thank you  
for giving us this incredible gift."*

—Margie



# Super Gauge – A Hero's Epic Battle

Pensacola, FL

A typical summer day for a 14 year-old boy is often consumed with swimming, throwing a ball, and playing games with friends. Not so for Gauge, who has spent the past year bravely battling bone cancer. When offered the chance to receive a special wish through Covenant Care's My Wish program, Gauge simply requested to see the latest Batman movie with a few friends.

Once the My Wish team learned of Gauge's wish, we decided to take it to the next level and jumped into action! Community Wish Makers rallied together and planned the perfect movie viewing party with all of Gotham City's finest. Over 50 heroes showed up to welcome Gauge as he

hopped out of his chauffeured van and walked the red carpet into a Gotham City party!

"You gave me a normal day" said Gauge, following his experience. "I now want to volunteer with My Wish and help other children experience this amazing program".

A special thank you goes to Wendy Smith, Owner of Aero Air Charter (FlyWithAero.com), for granting this wish and going above and beyond to make Gauge's My Wish extra special! We are grateful for a community filled with volunteers and supporters who always show up in support of our mission!



Scan here to  
learn more  
about My Wish



SCAN ME



# My Wish Volunteer Story: Wendy Smith

Last Year my sister and I witnessed first-hand the amazing care Covenant Hospice provides to their patients and families. The last days of our father's life could not have been in more loving and caring hands. I am in awe of this organization and extremely thankful they exist! After experiencing care and kindness of this magnitude I knew this was an organization I had to support not only financially but also with my time. At such a delicate time in life I knew I had to give back.

I wanted to help families in their darkest hour also have some light. This is why I now help grant wishes to seriously ill children, adults and families through Covenant Care's My Wish program. Children that sadly have their childhoods taken away battling a serious illness can experience the joy of childhood back, even if it's just for a day. Perhaps it's a dying parent's last wish and that wish is for a beautiful day with their children. Those memories will last forever. I have learned these wishes not only bring hope and uplifts spirits to the families but also to the community. It's a gift that keeps on giving and creates a huge impact...as I also experienced.



## The Gift Of Time

Are you looking for an opportunity to be part of a team with a real sense of purpose, to use your skills and experiences or to gain new ones, and to know that your work is making a difference? Covenant Care offers many volunteer opportunities for high school students and adults of all ages that will fit into any schedule.



*Scan to learn  
more about  
volunteering*



**SCAN ME**

# A Complete System of Support for Children

With more than 39 years of providing specialized care to children living in our communities, our comprehensive children's program offers care directed and provided by licensed clinicians.



## Logan and Lilli's Story

"Logan and Lilli lost their dad this past April after a long battle with cancer. This summer both were blessed to attend Camp Connect and Camp Connect: Out of the Box which is a virtual camp that met daily for a week. They benefited greatly from both experiences as they were able to connect with other children who could relate to what they have gone through. Both often struggle to play with other kids their age as the sting of their dad moving to heaven is still fresh. Logan and Lilli both expressed how helpful it was when another camper assured them the feelings of grief would get better over time.



Logan's favorite thing about Camp Connect was playing games with other campers. Lilli's favorite part was creating a remembrance jar. As a family we are so grateful for the opportunity of attending Camp Connect and the additional resources that are provided by Covenant Care."

—Amanda (Mom)

## Helping Realize Potential Beyond Illness

Diego is a PIC-TFK kid finding his new normal after battling cancer. During a visit, our My Wish team talked with Diego about future goals and what he wanted to do next now that he is done with cancer treatments. He mentioned that he dreams of starting his own business one day and that he would love to have the opportunity to sit down and talk with a successful business owner.

My Wish jumped into action. With the help of the foundation team, a coffee meeting with local business owner and entrepreneur DC Reeves was set-up. Diego and DC discussed goal planning, business development, and Diego's future ambitions. We are so thankful that DC took time from his busy day to mentor and encourage this young man with his goals.

Diego called after their meeting and said that he was so grateful for this opportunity and that he really feels inspired and encouraged. This is just one more way that we do more!







## You Are Not Alone

Camp Connect is Covenant Care's bereavement day camp for children ages 6-17 who have suffered a loss, or those who have a terminally-ill loved one. Utilizing confidence-building exercises and artistic activities, Camp Connect gives children the opportunity to explore and express their emotions, equips them with a better understanding of their grief and offers ways of coping with their feelings – all while making connections with others who have experienced a loss.

This free camp helps children find laughter in their tears, strength in their fears and a helping hand in their journey through grief. This year camps were held in Pensacola, Tallahassee and Mobile, AL.

**Camp Connect teaches children and their families that they are NOT ALONE!**

*—Elizabeth Wright  
Children's Support Manager, Covenant Care*

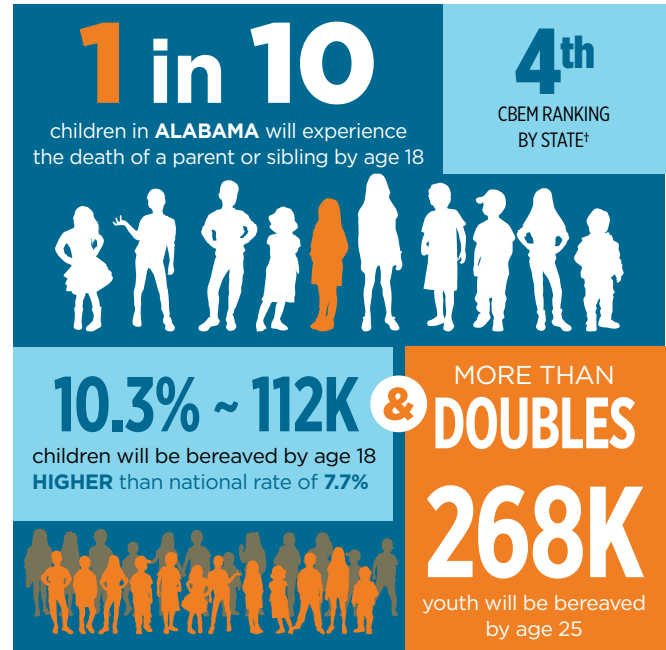
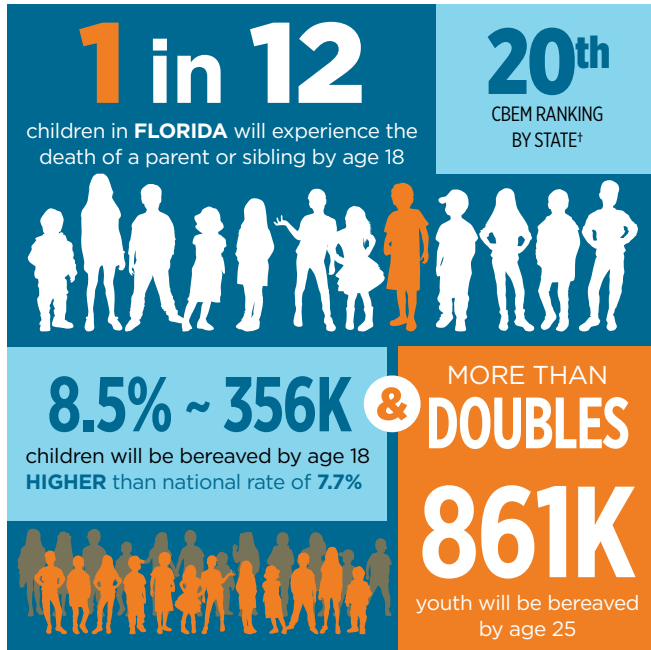


"There is so much I can say about how Camp Connect has helped my family, especially my children. We all felt so lost when my husband passed. We didn't know what to do and we didn't know what the next steps were that we needed to take. Covenant Care and Camp Connect became a safe place for us. It is helping us find the peace we so desperately need. We are learning not to cry and to breathe through every sad moment and hold onto those happy memories that make our hearts smile again. We now know that we are going to be ok.

*—A Camper's Parent*



# Providing Clinical Care for Grieving Children



## Partnering With Schools to Support Children

Through the support of community donors, the Covenant Care Foundation provides free “Grief Kits” to schools located in several Florida counties. Counselor Connect Kits include materials specially designed to assist school counselors in identifying and acting as front-line resources for any child struggling with grief and loss.

“Unfortunately, we encounter bereaved students in schools often throughout the school year, and typically the entire family is impacted by that death or grief either directly or indirectly.” -Darla Dunn, Certified School Counselor, Santa Rosa County

## Children’s Grief Connect Kits

Children’s Connect Kits are free grief tool kits designed to help children work through their feelings of loss and to assist parents and caregivers in talking with their children about death. The kit contains age appropriate books, dolls, art supplies and a parent pack filled with information and literature on children’s grief.

Available free to any family in the Covenant Care service area, the Grief Connect Kit is a resource to build the confidence of a family to talk, play, write and draw their feelings — turning grief into hope and remembrance.

Scan here to learn more or request a grief kit:



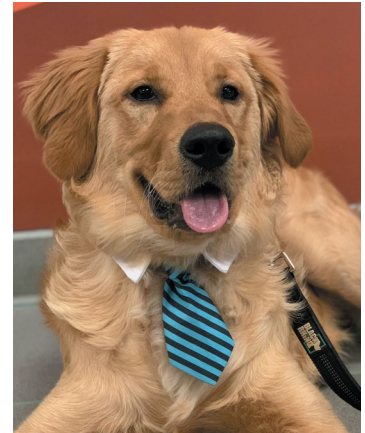
SCAN ME

## Helping Children through “RUFF” Times

At just 10 weeks, Barkley began his training to join the Covenant Care family as a therapy dog! When grieving families feel overwhelmed with emotions, therapy dogs can provide comfort and support. Not only do dogs provide comfort, they also help improve overall mental and physical health.

Petting a dog increases serotonin and dopamine levels in our brain, which improves mood by lowering stress, anxiety, and depression and loneliness. Since those grieving often experience these emotions, therapy dogs make the perfect companions!

Over the last year Barkley has had so many adventures and milestones. He has learned to swim, be comfortable around crowds and already passed his puppy obedience class. With an exceptional sense of emotional need, dogs are useful in circumstances where grief and emotions are high. A trained therapy dog can be a real mood changer in a room by bringing smiles and relieving stress.



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## Building on 39 Years of Caring for Children and Families

With support from our communities, Covenant Care will transform a tired 1922 bungalow into a shining beacon of hope for thousands of children and families! Centrally located at 1901 N. Palafox Street in Pensacola, Nonie’s Place will be a warm environment of safety and comfort in which children, teens, and adults can find the support they need from others who have experienced the death of someone close.

At Nonie’s Place, Covenant Care will provide our communities with grief support services, education, resources, and hope. Since 1983, Covenant Care has helped thousands of grieving children, teens, and adults as they embark upon their journeys to hope and healing. Led by highly trained licensed therapists, programs will provide age specific support and clinical therapy designed specifically to address the healing process associated with grief and loss.

All programs are developed and overseen by licensed clinical therapists and social workers with support from Covenant Care’s spiritual care coordinators and clinical teams.



### Programs at Nonie’s Place will include:

- Adult and Children Grief Support Groups
- School-Based Grief Support
- Professional Grief Workshops
- Community Resources and Grief Education
- Crisis Response for Local Schools and Businesses
- On-Site Grief Response
- Grief Support Tools & Resources
- Individual Grief Counseling
- Peer Support for Children, Teens & Adults
- Kid’s Wish, Providing a Wish to Each Child



Lights,  
Palm Trees,  
and all things  
**FASHION!**

# MIAMI NIGHTS ART OF FASHION



Kicking off the evening was Kriseya modeling a custom dress worn at her 16th “Fairylend Ball” birthday party. Made possible through Covenant Care’s My Wish program, Kriseya’s party was an enchanted evening full of music, dancing, laughter and magical moments.

As she bravely continues her battle against brain cancer, Kriseya wanted to tell her My Wish story to help raise funds so others can have the same special experience. Kriseya and dad strutted the runway to a standing ovation and thunderous applause!

*“Covenant Care Art of Fashion was over the top last night! The most impressive event Pensacola has ever seen.”*



*“Unforgettable night at the Art of Fashion event where Pensacola raised over \$400,000 and granted over 500 wishes.”*

Scan here to  
see more event  
pictures.



**SCAN ME**



If you missed it...you REALLY missed it! Covenant Care turned up the heat at the 16th Annual Miami Nights Art of Fashion in downtown Pensacola.

**Over \$400,000 was raised** to fund wishes for seriously ill children and adults through Covenant Care's My Wish program!

Thank you to our generous sponsors and supporters for coming together and making a huge impact in our community!



Photographs by Kate Treick Photography.



# MASQUERADE BLACK & WHITE GALA



A fabulous evening was had by all at Covenant Care's Masquerade Gala and we are grateful to our wonderful staff, vendors, sponsors and attendees for helping us put on this wonderful event supporting our Covenant Care Foundation programs including My Wish, bereavement and children's support services, and charity care for patients and families.



Scan here to  
see more event  
pictures.



SCAN ME



# Annual Holiday Soirée

Our communities came together to celebrate in style the season of giving. The Holiday Soirée was a “party with a purpose” benefitting My Wish and raising funds to make over 150 additional wishes come true!



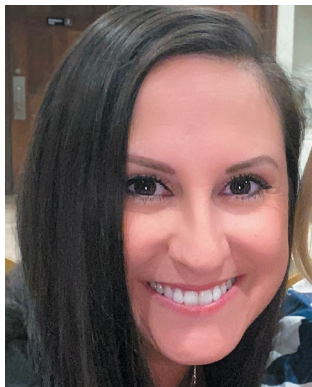
Special guest Periann and her mom joined the holiday fun to share their My Wish story. A huge fan of books and storytelling, Periann's wish was to attend the storytelling festival in Ocala, FL.

Like My Wish, storytelling provides an avenue for Periann to escape the everyday pain and burden of her serious illness. During their special weekend trip together, Periann and mom made precious memories that help write another chapter in their own beautiful story of life!



# Our People Make the Difference

Hospice nurses like Courtney are truly making an impact on the lives of Covenant Care patients and their families each day!



“I love working for the IPU because we are more than just nurses here. We provide such an intimate level of care not only for our patients, but their families. Losing a loved one is such a difficult part of life but we get to make that process as peaceful as possible for everyone involved. It’s truly a blessing to be a small part of God’s work here on Earth.”

— **Courtney Rogers, LPN**  
*Providence Inpatient Unit, Covenant Care, Mobile, AL*

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Former Tennessee Titans and Tampa Bay Buccaneer all-star now recruits the best of the best healthcare professionals! Covenant Care is happy to have Charles Bennett on our Human Resources Team.



“At Covenant Care I have truly enjoyed going to work every day. This is a great company to work with for many reasons.”

— **Charles Bennett, Recruiter**  
*Covenant Care Human Resources*

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For over 20 years Angela Bottesini has dedicated her life to caring for patients, families and co-workers at Covenant Care. Whether raising funds for children or making wishes happen for veterans, Angela lives our mission *to improve every life we touch*.



“The first day I arrived at Covenant Care to begin my new job I knew I had found my life’s work! The opportunity for growth has been incredible, and I will be forever grateful as I have experienced a career that far exceeded all my dreams. Everyday for the last 20 years I have been proud to say ‘I work for Covenant Care.’ I am blessed and grateful for the opportunity to make a difference!”

— **Angela Bottesini, Sr. Director**  
*My Wish and The Patient Family Experience*



# Caring for the Most Vulnerable

## The Residence Adult Day Services

The Residence by Covenant Memory Care Community now offers Adult Day Services to families needing additional support for their loved one! Our program provides those with Alzheimer's/dementia a safe place where they can participate in activities in a friendly and highly specialized environment while offering a much-needed respite for caregivers who are caring for loved ones in their homes.



As the region's only Level 4 We Honor Veterans program, Covenant Care is dedicated to recognizing our region's unique need for veteran-focused care. In some cases, veteran patients are paired with volunteers who have also served their country and share a unique and honorable bond. We also recognize the military service of veterans

with special pinning ceremonies and awards presented by active-duty personnel.

In addition, Covenant provides outreach and education to area veterans and to healthcare professionals at veterans' hospitals and clinics, veterans' service organizations and other agencies serving veterans. We are honored to serve these heroes to help maintain the dignity and freedom they deserve.

## Fighting Hunger

We were happy to team up with Manna Food Pantries to deliver their lovingly prepared food bags to Covenant Care patients and families in need! Thank you Manna for helping fight hunger in Northwest Florida.

When you feed a community, you strengthen it. Our Covenant Care team enjoyed helping with the Convoy of Hope - Rural Compassion in the Assembly of God West FL District Food Distribution Event. They worked hard alongside many community members to make sure that supplies were dispersed to all of the outlying communities. Together, we do more!



# Covenant Care Donor Society

We are grateful for the continued support we receive from the community and would like to extend our gratitude and appreciation to these incredible donors.

## **Diamond:** \$100,000+

Board of County  
Commissioners —  
Walton County  
The Chadbourne  
Foundation  
The Dugas Family  
Foundation  
Estate of Carolyn Cannon  
The Kugelman Family  
Foundation  
Reid Living Trust  
St. Joe Community  
Foundation, Inc.

## **Platinum:** \$50,000 - \$99,999

Appleyard  
Family Foundation  
Caldwell Associates Architects  
Enclara Pharmacia  
Kool Graphics  
Synergy Laboratories, Inc.

## **Gold:** \$10,000 - \$49,999

Alfred I duPont  
Foundation, Inc.  
Bay Health Foundation  
Bill Cramer Chevrolet  
Cadillac Buick GMC  
Nina Campbell  
Community Foundation  
of Northwest Florida  
Culley's MeadowWood  
Funeral Home  
D. W. McMillan Foundation  
Dermatology Specialists  
Dignity Memorial  
Dove Family Foundation  
Estate of Maryann Renner

Garlena Smith Trust  
Guardian Trust Foundation  
Helen S. Born  
Endowment Fund  
Heritage Funeral Home &  
Cremation Services  
Hobbs Plumbing, Inc.  
Gene and Amanda Hurd  
The John Watson  
Charitable Fund  
Joseph W. C. Boyles, Esquire  
Kia Autosport  
Pensacola  
The Mapp Family Foundation  
Jeff Mislevy  
Mr. Rooter of Northwest Florida  
Paul W. Airey American Legion  
Post 392  
John and Jerre Peacock  
Peaden Air Conditioning,  
Heating & Plumbing  
Pensacola Memorial  
Gardens & Funeral Home  
Jimmy Rane  
Saltmarsh, Cleaveland & Gund  
SMART Healthcare  
Compliance Resources, LLC  
Wendy Smith  
Sunset Memorial Park  
Synovus  
Wescon Corporation  
Wiregrass Foundation

## **Silver:** \$5,000 - \$9,999

4469 MH Charitable  
Group Inc Irrv. Trust  
Joseph and Amy Bajjaly  
Barnes Insurance  
& Financial Services  
Bear Family Foundation  
Odin and Patricia Berg  
Mary Kathryn Black

Roland and Regina Cleaney  
Cox Communications  
Gulf Coast, LLC  
Christian DeJesus  
Dillard's Pensacola  
Escambia County  
Sheriff's Department  
FarmerPrice Attorneys at Law  
Todd and Alita Fisher  
Paul and Rachael Gillette  
Grand Chapter of Florida Order  
of the Eastern Star, Inc.  
Hancock Whitney  
Rick and Donnie Harrelson  
Harvesters  
Federal Credit Union  
Kathryn Hendry  
and Chase Heard  
John and Jo Lynn Juul  
Jessica Lee  
Marguerite Waters  
Designated Endowment Fund  
Michael and Jo-Ann Price  
Christine Perry  
Michael and Jo-Ann Price  
Adam and Kristen Reed  
Rex Lumber  
Rish Real Estate Group  
Bruce Shavey  
Shelk Fischer  
Family Foundation  
The Snook Foundation  
Nicholas Thorpe  
Toyota Dealer  
Match Program  
United Way of  
Emerald Coast  
United Way of  
Northwest Florida  
Aaron and Suzie West

## **Bronze:** \$1,000 - \$4,999

Steven Agrecy  
Alamo Enterprises, Inc.  
Alpha Kappa Alpha (AKA)  
Sorority  
David and Christina Alsop  
American Legion  
Post 356  
Glenda Amos  
Baptist Health Care  
Debbie Barber  
Dennis and Valerie Barns  
Kara Benedict  
Bob Tyler Toyota  
Angela Bottesini  
Scott and Jennifer Boyles  
Callaway Lodge No. 369 F&AM  
Kimberly Camacho  
The Caring Foundation  
of Blue Cross & Blue Shield  
of Alabama  
Eric R. Claussen  
Community Bank  
Cook Family  
William and Monica Cramer  
Robert and Carolyn Deal  
James Denny  
Steven Donchey  
Alvaro Dufflar  
Enterprise Holdings Foundation  
Escambia Lodge No. 15, F & AM  
Estate of Kathy Hammer  
Eye Center South  
Dawn Farrow  
George and Laura Flowers  
Stephene Garnett  
Kenneth and Linda Garrett  
Jeremy and Brittany Gillespie  
Global Business Solutions, Inc.  
John and Terrie Grammer  
Green Procedures Inc.  
Jarrod and Branham Hanchey



Anita Harris  
 Melvin Harris  
 Jackie Hayes  
 Gretta Hetrick  
 Heyman Family Foundation,  
 Inc./Charles and Judy Heyman  
 Michael Hitchcock  
 Mamie Hixon  
 Michele Houston  
 Houston County  
 Bar Association  
 Tamara Hudson  
 International Paper  
 Brent Isbell  
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 Kia Columbus  
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 Christine Luketich  
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 Danielle McRae  
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 Margaret Allred  
 Martha Davis  
 Martha Thompson  
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Maryann Renner  
 Mary Jane Howard  
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We have made every effort to ensure that names are listed correctly; however, please accept our apologies for any errors. Please contact us at 850.202.0341 with any corrections and we will update our records. Thank you again for your support.

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## A Daughter's Promise



*Sue Straughn, News Anchor/  
Public Affairs Manager  
WEAR-TV*

As we observe what would have been my mother Zenobia Knight's 89th birthday, I am able to reflect upon her life with an added measure of comfort, thanks to Covenant Care.

I had always promised my parents that I would keep them in their home as long as I possibly could. My siblings and I were blessed to be able to do that for my mom, literally, until the very end. Her health declined quickly and it was simply not safe for us to keep her at home. I reached out to the one place I trusted for help, Covenant Care.

I knew we had to have a place where she could transition in peace and without pain. This was incredibly hard. *I had promised...*

I needed my mother in hospice care and I desperately wanted her to be in Covenant Care's Center for Hospice Care at Ascension Sacred Heart. You see, I figured she would be less afraid there, more at peace. Sacred Heart was a place she knew. She had worked there briefly years ago. She had been hospitalized there on several occasions.

Her grandchildren were born there. She had sat with one of her grandsons through a two-year battle with cancer at Children's Hospital. One of my sisters was still a physical therapist for Ascension. It may seem insignificant, but all of those little things were important to me in my hopes of giving her some sense of "home." *I had promised...*

The Covenant Care team heard my plea. They understood that this request was as much for the family's emotional well-being as it was for Mom's. *I had promised...*

They provided the closest thing to a home-like place for my mother. She was at the Covenant Care Hospice Center for just under one day when she passed away. *For as long as I could... I had promised...*

**Thank you Covenant Care!**



# Annual Partners Spotlight

Our partners play a vital role in enabling us to deliver services to our communities.



Robert H. Kahn, Jr. Family Foundation Trust





## Life beyond illness. One wish changes everything.

Since beginning in 2018, My Wish made over 1000 wishes come true and impacted more than 13,000 patients, family members, friends and community members. On average, 13 individuals are impacted by each My Wish.

## Shooting for the Stars!

*With our community's help, we will make  
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*Wishes are funded by a network of  
generous community donors and  
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To make a wish come true,  
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